

Browser Upgrade Notice

In compliance with industry standards and best practices, starting August 8, 2017 we are disabling access to Online Banking from browsers that do not support TLS version 1.2. We strongly recommend you to use the latest version of the web browser when conducting transactions through our online banking FransiPlus. For your convenience, below is the list of supported browsers.

Browser	TLS 1.2 Compatibility Notes
Microsoft Edge	
Desktop and mobile versions	Supported and Compatible by default
Microsoft Internet Explorer (IE)	
Desktop and mobile IE version 11	Supported and Compatible by default
Desktop IE versions 9 and 10	Supported when run in Windows 7 or newer, but require actions. (see below)
Desktop IE versions 8 and below	Not Supported.
Mozilla Firefox	
Firefox 27 and higher	Supported and Compatible by default.
Firefox 23 to 26	Supported but require actions. (see below)
Firefox 22 and below	Not Supported.
Google Chrome	
Google Chrome 38 and higher	Supported and Compatible by default.
Google Chrome 37 and lower	Not Supported.
Google Android OS Browser	
Android 6.0 (Marshmallow) and higher	Supported and Compatible by default
Android 5.0 (Lollipop) and higher	Supported and Compatible by default
Android 4.4 (KitKat) to 4.4.4	Not Supported.
Android 4.3 (Jelly Bean) and below	Not Supported.
Apple Safari	
Desktop Safari versions 7 and higher for OS X 10.9 (Mavericks) and higher	Supported and Compatible by default
Desktop Safari versions 6 and below for OS X 10.8 (Mountain Lion) and below	Not Supported.
Mobile Safari versions 5 and higher for iOS 5 and higher	Supported and Compatible by default
Mobile Safari for iOS 4 and below	Not Supported.
Opera	
Opera version 17 and higher	Supported but require actions. (see below)

How to Enable TLS 1.2

Internet Explorer

- Open Internet Explorer
- Click Alt+T and select Internet Options
- Select the Advanced tab
- Scroll down to the Security section
- Locate and check Use TLS 1.2
- Then, press the OK button

Google Chrome

- Open Google Chrome
- Click Alt+F and select Settings
- Scroll down and select Show advanced settings.
- Scroll down to the Network section and click on Change proxy settings...
- Select the Advanced tab
- Scroll down to the Security section
- Locate and check Use TLS 1.2
- Then, press the OK button

Firefox

- Open FireFox
- Type in "about:config" in the URL bar and press Enter
- Scroll down to "security.tls.version.max" and press Enter
- Set the value to 3
- Then, press the OK button

Opera

- Open Opera
- Click Ctrl+F12
- Click on Security
- Click on Security Protocols...
- Check on Enable TLS 1.2 Press the OK button.

