Quick Start

FransiPlus Internet Banking
What is FransiPlus?

FransiPlus is the retail online banking platform. It enables you to manage your accounts, conduct transactions and much more at your own convenience. The online banking service provide you with a user friendly, powerful and secure interface available around the clock from anywhere in the world.

How can I register in FransiPlus?

You can register any time & any where, simply, click on “Register Now” within the home page, fill the following required information (ATM Card Number, ATM Card PIN, Account Number & ID/Iqama Number).

What are the available services in FransiPlus?

1) Accounts:
   - Account Summary
   - Account e-Statement
   - Transaction Search
   - Account Statement Request
   - Cheque Book Request

2) Transfers: Transferring funds has never been this easy, stay where you are and do your money transfers from anywhere at any time, FransiPlus offers you transfers to the following beneficiaries types:
   - Your Personal Account
   - Other Banque Saudi Fransi Accounts
   - Local Bank Transfers
   - International Bank Transfers
   - Companies
   - Brokerages
   - Create a Standing Order to transfer money in a monthly basis to any of the above beneficiaries types.
   - History of all transfers

3) Credit Card: Settling your credit cards became easier by using FransiPlus anytime and anywhere, FransiPlus offer you the below services:
   - Credit Card Summary
   - Credit Card e-Statement
   - Settling outstanding Alfransi Credit Balance
   - Transferring amount from your credit card to your current account
   - Credit Card Redemption Point
   - Credit Card transactions History
4) **SADAD:** Ever enjoyed paying your bills? Now with FransiPlus, paying your bills will always be a pleasant experience!

5) **Ministry Of Interior (MOI):** You can inquire, pay or refund the below government services:

- Alien Control
- Driving License
- Saudi Passport
- Traffic Violation
- Motor Vehicle
- Labor Importation
- Civil Registration

6) **FransiKey Service:** FransiKey service available as a hard token device or soft token application on your mobile.

FransiKey – Soft Token application is a software token application can be used on all Smart phone devices.

By using FransiKey, you can access our e-channel services by generating a secure onetime-password and use it with the channel username and password.

You can use FransiKey to access our-channel services (FransiPlus, FransiMobile and FranSiPhone) from anywhere at any time.

Internet connection is not needed to generate one time password through Fransikey.

To register in FransiKey, Login to our e-channel services (FransiPlus, FransiPhone) and select FransiKey registration and then Soft token – FransiKey on mobile devices option.

7) **FransiMobile Service:** A Mobile banking service from Banque Saudi Fransi, It’s banking at your convenience – where you are when you want. FransiMobile lets you see, access and use your existing financial accounts all from your mobile device. Quickly, easily and securely.

8) **More Service:**

- Loan details
- Financial Planning (Al-Ghad / Al-Anjal) details
- Time Deposit Details
- Exchange Rate
- SIMAH Registration to view & inquiry your credit history any time.
- Daily Limit
- Last 10 Transactions
- Card Management to activate or stop your credit cards or ATM cards
9) **IPO:** Subscribe in new IPOs or Right Issue through FransiPlus and view your Allocated Shares.

10) **Profile:**

- View your FransiPlus profile
- Change your FransiPlus login password
- View your Current Session History
- View your Last Session History

11) **Inbox:** Keep in touch with us through this service by sending questions, comments, feedbacks and receiving tips from us.

**Feel free to call us for any inquiry at any time by calling our Customer Services**

- **Inside the kingdom**  800 124 2121
- **From Mobile**  92 00 00 576
- **Outside the kingdom**  +966 92 00 00 576